

## STEVE BALLEREAU

9 place Winston Churchill 19100 BRIVE (France) Born 4 Nov. 1987 French

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## THE INTERPERSONAL SKILLS AND THE ENTERPRISING MIND ARE MY MAINSPRING

Business school of Brive - Bachelor Awarded in September, 2009.

High school diploma specialisation accountance and management 2005 with honours.

Team leader, 2nd classified team in Ο a Simulation of new business start-up Ν

35h education/Certificate of capacity for: the telesales, Operations of promotional markéting, Management in the customer accounts at TRANSCOM (FAVARS Dpt. 19).

ANGUAGES

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Native French Fluent English Fluent spanish German notions

Good control of the IT tool, Office and web/print design softwares (Illustrator, Photoshop, Indesign. Basic notions of CSS and HTML).

Recognized adaptation skills and a strong ability to work

Like french humorists, french comedies and playing cards (belotte, tarot, poker).

Member of the Jury for the election of «Miss Corrèze» 2014.

Jury member to recruit students, to deliver the Business school's diplomas, and to evaluate competitions of negotiation of the alternate training students.

Member of Rotary Club of Brive since february 2012 (District 1740) Youth Exchange Officer.

# WORK EXPERIENCE

## June 2009 until now



Founder and manager at «Au coin 2 la rue» in BRIVE: administrative and accountant management, business development, graphics, IT technical support, community management, search engine optimization.

## August 2006 to December 2009



Part-time: seller in mobile, landline and internet in an Orange shop in BRIVE Carrefour: customer welcome, advices, sales, use of the IT tool, operations of cash register.

## Summer 2008



Linguistic internship of 3 months in Spain as barman then waiter, in a brasserie-type bar in catalonia (customer contact, management of stock, cultural discovery).

## Mars to june 2006



Telesales operator during 4 months (prospecting, development of customer loyalty, service quality) in TRANSCOM

## December 2005

(Nintendo)

Salesperson for Nintendo (Carrefour BRIVE).

## PROFESSIONAL SKILLS

## Sales skills



Very good qualities of salesperson (BtoB & BtoC) thanks to a control of techniques of sale, seduction and self-confidence. Teamwork and competitive spirit.

## Project management



Idea, preliminary market study in the creation of the company «Aucoin2larue». Strategic, technical and business development of 19 web sites connected with the same database.



Idea, study and launch of the new product «LunchTonight». Strategic development, concept of restaurant tables booking by smartphone and internet application.

Lunch Tonight

## Management, decision-making and team management



Creation of company, recruitment, redundancy, accounting, partner's repurchase, training of salespersones, versatile management of the company during 5 years.

## Community Manager



Implementation of the Community Management strategy. Frequent use of various social networks and knowledge of the customer loyalty development via the various platforms.

## Search engine optimization, traffic management



Analysis and advice of search engine optimization. Translate a marketing need to a Web developer. Interaction with the social networks.